



HCP Quick Guide to LibreView and Data Privacy

The LibreView data management system can help you treat your patients by providing you with historical data about how your patients are managing their diabetes. You can create patient profiles and upload data from your patient's glucose meter. Abbott is providing you with this informational document so that you can easily let your patients know how their personal and health related information will be used and stored within the LibreView system. **You should discuss the LibreView system with your patients before creating a patient profile for them to ensure that they understand and agree.**

Who is responsible for collecting and processing your patients' personal information?

In the scenario where a patient does not set up an account themselves, then You, the HCP gathering the information, are responsible for and the controller of your patient's personal data, including health data, input and uploading into the LibreView system for the purpose of providing medical care. All questions about such personal data, including in relation to exercising of their data protection rights of access correction or erasure/deletion, should be directed to you.

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The System

- **The LibreView system is a secure, cloud-based diabetes information management** system that is intended to aid in the review, analysis and evaluation of your patients' historical glucose data, glucose test results and ketone test results to support an effective diabetes health management program.
- **The LibreView system** was developed by **NewYu, Inc.** and NewYu currently holds the device marketing authorisations / registrations.
- Regarding **security**, the LibreView system deploys administrative, technical, organizational and physical safeguards to protect personal data from unauthorized or unlawful access, accidental loss, destruction, damage, misuse, disclosure and alteration, including through the use of cryptographic technologies. Only those clinical staff you may have authorized will have access to your patients' profiles. Information is contained within and accessible only via your unique LibreView system account ID. For more information on the security of the system please visit LibreView.com.
- Abbott Inc is the manufacturer of diabetes meters/monitoring devices and has licensed the LibreView system from NewYu, Inc

Collection and Processing of Patient Information

Two types of information will be collected when you create a patient profile:

- **Patient Profile** = patient name, date of birth, and email address (optional).
- **Meter readings will be uploaded to the LibreView system** when: (i) Once you have created the patient profile, the patient's diabetes meter can be connected during the medical appointment and the patient's 90 day historical meter readings are uploaded to the LibreView system; or (ii) when you ask a patients to upload the Meter readings at home using their computer (this only happens when you have invited the patient to do this and they will then create an account of their own ..)

Why Use LibreView?

The LibreView system allows you to create a patient profile where **readings from patients' glucose monitoring device or meter can be uploaded**. Collected as part of medical treatment, use of the LibreView system helps you to monitor your patients' condition and store their glucose readings so that you may review historical glucose records (including high glucose events), create reports and thereby monitor conditions and provide medical care appropriate to your patients' needs.

Sharing of Patient Information Within Your Practice

The information contained within your patients' profiles may be made available to other health professionals within your health care practice. Patients should be informed of this by you and asked to confirm to agree to this.

Storage and Transfer of Your Patients' Information

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5.1 Storage and International Transfer: Your patients' profiles and personal health data like e.g. **meter readings are hosted** in the above described secure cloud system on servers **in your geographical region. If you are located in Europe, patient information is hosted on servers within the European Union. Data is hosted locally if mandated by local law so that if you are located in France, patient information will be hosted in France by Orange Business Services, accredited by the ASIP Santé to host medical data. Patient data will be hosted locally in other regions where required by law.**

5.2 Technical Support: In exceptional circumstances, Abbott or Newyu may need to have to access the patient profile created by you, including the patient's personal health data, for the purpose of technical support or troubleshooting of technical issues. Such access would happen from the United States only under appropriate data security conditions. .

5.3 Disclosure to Third Parties: Abbott may disclose your patients' information to its sub-contractors such as Newyu and affiliates where necessary to provide the services, to respond to authorized information requests from government or regulatory authorities, or when required by law. Information provided to third parties will not be used for their marketing or commercial purposes (unless your patient has separately and expressly opted in to this), or unless this is required in connection with the sale, merger or transfer of a product line or division, so that the buyer can continue to provide you and your patient with services.

5.4 Use of Aggregated, De-Identified Information: Patient information is either completely aggregated or de-identified by stripping out identifying factors of patient name, email, location, and DOB and these will always be excluded whether data is in transfer, or at rest. Any other potentially identifying information, for the purposes of some of the use cases described below is pseudonymised using a globally unique identifier.

Abbott may use and transfer this de-identified, pseudonymised, aggregated and/or anonymised information (from which your patients cannot be individually identified by Abbott) to the United States via a secure server), for the following reasons:

- to create, access, retain, use and disclose to our affiliated companies and to third party researchers or health care entities or professionals for research and analysis
- to evaluate how the LibreView system is provided and used, including its performance or impact on users (including base user demographics, such as geography), to validate upgrades, and to keep the LibreView system safe and secure
- for product development, data analysis or statistical and survey purposes including testing functionality and features and improving LibreView system and Meters
- For France see 5.1 above.

Patients' Rights

Patients without personal accounts can exercise their rights of access, correction, transfer and deletion by contacting you as the responsible "owner" of your patient data. You can delete a patient profile at any time, which would include erasure of all personal information from the patient's meter. If you need assistance responding to a patient's request, please contact us at

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support@libreview.com. If in your country you need a patient consent form, you may find a sample example provided for your convenience on LibreView.com.

Your Personal Information

This information guide is about your patient's information. However we know that when you set up an account you will want to know that your own information is secure and only used for certain purposes. For full information please refer to the Privacy Policy hosted on LibreView.com.